

When does software maintenance start?

- **New server license:** All server licenses include one year (12 months) of software maintenance – access to new software releases /enhancements, dictionaries updates, our technical support team, critical bug fixes, and security patches. Your 12 month software maintenance period will commence from the date of an invoice or payment.
- **Maintenance renewal for a server license:** Your one year (12 months) of software maintenance will commence from the expiration date of the previous maintenance period, regardless of when the maintenance renewal was purchased.