

What happens when the included maintenance agreement ends?

All server self-hosted licenses are perpetual, meaning the product will continue to operate the same way as it does before and after the maintenance period expires. After the first 12 months, your software maintenance will expire and you will no longer be able to receive technical support or software updates. Renewing your [Software Maintenance Agreement](#) is done purely at your discretion and can be renewed in advance of your maintenance expiration to ensure uninterrupted access to support and software updates.



Maintenance renewals for server self-hosted licenses commence from the date the previous maintenance period expires, regardless of when the maintenance renewal was purchased.