How to access the browser console errors and failed requests in the network tab

This guide will help you to extract helpful information about errors from the browser console and network tabs. In this guide we will use the Chrome browser. You can do the same steps using your browser.

- 1. Open your web app or website which integrates the functionality of WebSpellChecker.
- 2. Open the Chrome **DevTools**. Refer to the official guide here.
- 3. Select Console tab.

4. Select Network tab and filter by requests to WebSpellChecker. Depending on the deployment option you selected, there might be a different entry points to WebSpellChecker: SSRV compont (ssrv.cgi) or AppServer.

• ssrv.cgi -> Headers

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	TinyMCE	
Kendo UI 🖉 🕹 🖉 🖌 🖌 🖌 🖌 🖌 🖉		
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Filter 🗌 Hide data URLs 🔊 XHR 🦫 CSS Img Media Font Doc WS Manifest Other 📄 Only show requests with SameSite issues		
Name	x Headers Preview Response Initiator Timing	
local.js	General	
wsc.css	RequestURL: https://svc.webspellchecker.net/spellcheck31/script/ssrv.cgi Request Method: PDST Status Code: ● 200	
wsc.css		
all.css		
OpenSans-Light-webfont.woff	Remote Address: 52.71.199.226:443	
OpenSans-Regular-webfont woff	Referrer Policy: no-referrer-when-downgrade	
OpenSans-Semibold-webfont.woff	v Response Headers	
spinner.svg		
OpenSans-Italic-webfont.woff	cache-control: no-store	
wscicomoon.ttf?cqblzb	content-encoding: g2jp	
ssrv.cgi content-type: application/json		
fabric-icons.css	abric-icons.css date: Wed, 08 Apr 2020 13:45:26 GMT	
22 requests 4.4 MB transferred 12.0 MB status: 200		

ssrv.cgi -> Response



How to extract HAR file

To provide the support team with the full info about the failed request from your network tab, export it as HAR file.

- Select a failed request
- Click on Export HAR file
- Save the HAR file

