Difference overview of Cloud vs On-Premise

Please see below summarized information about the WebSpellChecker usage limitations and pricing policy. The following pricing model gives you more flexibility and control over how you use our products. You can choose the appropriate Cloud plan and use as much or as little as you need.

	Cloud pricing plans (WProofreader SDK & API, SCAYT plugin)	On-Premise version (full set of products)
Pricing plans	**Basic / Plus / Custom**	**Bespoke**
License price, renewals	The annual cost is defined based on the amount of text processed, and additional features required. Contact our sales team.	Tailored pricing based on the agreed metrics and licensing terms. Contact our sales team.
Processed words limit	Starting from 200 million processed words per year ⚠ If the Cloud customer ends up exceeding the limit, the service will stop working. However, our team monitors the usage, and notify customers beforehand with the proposal to purchase another set of words. In this case, the new price depends on the potential customer usage (per year) and the price of the appropriate usage plan.	Up to unlimited
Banner	No	No
Term (Validity)	1 year	1 year
Number of domains / connected apps	Unlimited websites within 1 domain	Unlimited websites
License type / activation Key	Service ID that works for a number of domains	License ticket (per product)
Management and control	Customer account on the webspellchecker.com website • Usage monitoring • Custom dictionaries management	Customer account on the webspellchecker.com website (coming soon) • Application control and maintenance • Configurable options and features • Custom and user dictionaries management • Usage monitoring • Interface customizations and rebranding • Custom functionality (on demand)
Support of HTTPS	• HTTPS	• HTTP/HTTPS
Location of data	• All the service data is sent and processed on **WebSpellChecker server(s) hosted on AWS.** • Contact us for details of service and statistical data that are collected and stored.	• Work behind firewall / Intranet • **All the data are processed and stored on the customer's dedicated server(s). No data is sent outside.**

Automatic updates and maintenance	• Updates and maintenance are provided automatically and on the WebSpellChecker side.	• Updates and maintenance of the servers are the customer responsibility • Available only with the active maintenance agreement and within active license period.
Support	Basic support limited to a number of tickets per month	Standard support services, description is provided in the software maintenance agreement (Appendix 3).
Support term	1 year	
Support amount	Starts from 1-2 support ticket / month	
Support request type	Critical issues which affect the normal work of services.	
Documentation with online samples	Yes All docs of the Cloud-based products	Yes, also includes demo samples and documentation shipped with the package. All docs of the Server-based products
Assistance type	Emails, live chat	Emails, live chat, screen sharing (on demand), phone
Response time	Within 1 business day	From 4 hours to 1 business day (depends on the time when a request is received)
Business hours	10:00 am — 7:00 pm GMT+2 / GMT+3 (Mon-Fri) excluding official Ukrainian holidays	
Customization services	No	Available in the scope of the custom development services.
Languages	Supported languages	
Personal user dictionary	Browser local storage + WebSpellChecker server(s) once a dictionary is created	Browser local storage + Client's dedicated server(s) once a dictionary is created
Global custom dictionary	Yes, stored on WebSpellChecker server(s)	Yes, stored on a client's dedicated server(s)
Grammar	Yes, available for certain languages. Find out more about the grammar check availability on the Supported languages page.	
Terms and conditions	Terms of Service	Software License Agreement, also includes the Support agreement terms.