

# Do I have access to support?

The technical support from the WebSpellChecker team is available for our paid customers only, e.g. customers who use the Server version of the WebSpellChecker application must have an active Maintenance Agreement.

The standard technical support covers the following:

1. Provision of guidance and troubleshooting in connection with:
  - a. installation and downloads;
  - b. replacing a previous release with a new release of the software,
  - c. migrating the license key and software to new hardware.
2. Provision of assistance related to the software functionality and basic problem resolution.
3. Answer "how to" questions related to the standard software usage.